



बीमा लोकपाल कार्यालय
Office of Insurance Ombudsman



बीमा लोकपाल परिषद
Council for Insurance Ombudsmen



BEWARE OF FRAUDSTERS



Redressal of
complaints lodged with
Insurance Ombudsman is
FREE OF COST

BEWARE of calls from persons posing as officials from CIO/Office of Insurance Ombudsman asking you to make payment in return for maturity/bonus/surrender payments.

Don't fall prey to fraudsters' trap and remit any monies to such persons

Don't share your personal details such as policy numbers, PAN/Aadhaar/bank details

Don't click on any links or QR code for making any payment or sharing any information

Don't open 'apk' files sent through Whatsapp/SMS from unknown sources

CIO / OFFICE OF INSURANCE OMBUDSMAN

DOES NOT settle claims or make payment of policy monies/bonus

DOES NOT involve in sale of any kind of insurance product

DOES NOT call anyone through any representative

DOES NOT ask you to surrender your policies

If you have any grievance with respect to your insurance policies you can lodge complaint with Insurance Ombudsman Offices or online at www.cioins.co.in

Visit: www.cioins.co.in

Scan QR Code for more
information on CIO

